

Corporate Charging Policy Statement

This charging policy defines Propellerhead Support Services' policy on charging for any requests made outside of any contract or agreement that is in place with you for such requests and will also be used as the basis for any calculations for dealing with such requests. It will be applied throughout the company.

Our policy is: -

- £280 to be billed for the first hour (Plus any materials and / or shipping costs)
- Any Subsequent hours will then be billed in 5-minute increments
- A full breakdown of time / costs will be given on the invoice
- Propellerhead Support Services Ltd reserve the right to waive any charges if applicable.

Yours sincerely



Clinton Mee-Bishop
Director

Dated: May 2019
Review by date: May 2020

Propellerhead Support Services Ltd.

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